



QUALITY POLICY

FUENTEPARK tries to offer its clients the best service, calmness and care, integrated in an ideal and kind environment like Corralejo.

Thanks to this philosophy of service, we offer a high standard of quality in our facilities, which must be accompanied by a standard of service allowing us to achieve customer satisfaction.

The set of activities that are developed are aimed to achieve the following goals:

Satisfy the needs of our clients and achieve their loyalty.

Continuous improvement in all areas of service.

Involvement of all staff, providing and receiving the appropriate information, training and motivation to ensure and improve the level of service provided.

Encourage teamwork and communication among the different departments, developing the versatility of the staff belonging to each unit.

Forming an organisation capable of adapting to the needs of the clients, developing a quality service focusing on excellence.

Always respecting and complying with current legislation as a premise.

Respect for the environment, directing all activities to reduce the negative impact on it.

The Management requests the collaboration of all the staff for the development of this Quality Policy and the achievement of the proposed objectives.

For this purpose, this policy defines the base of action in our activity.

Approved by:

Margarita Roca - Director

4 de Diciembre de 2023

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